



**EOOSC**

**Digital Innovation Hub**

## **Frequently Asked Questions**

April 2020

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## OPEN CALL LAUNCH AND SUBMISSION

### When does the Open Call launch?

The Open Call launches on **2 April 2020** and closes **3 May 2020 at 17:00 CEST** (Brussels time).

### Can a University or a Research Centre submit an application to the Open Call?

No. The Open Call is limited to the following types of entities:

- Start-ups/spin-offs
- SMEs
- Large enterprises
- Digital Innovation Hubs
- Competence Centres
- Other innovation spaces

### Can an application be submitted by a consortium of five entities?

No. Applicants can be a single entity or a consortium of two to four entities. Any consortium with five or more entities will not be eligible.

Whether you are applying alone or as a consortium, all entities must be of one of the following types of entities:

- Start-ups/spin-offs
- SMEs
- Large enterprises
- Digital Innovation Hubs
- Competence Centres
- Other innovation spaces

### Is there a minimum or maximum number of services that I should consider for my pilot?

No. There is no minimum or maximum number of services that should be considered for pilots. The applicant should select and justify the services that are most relevant to their pilot. Applications will be evaluated against the value and novelty of the pilot, and how the services selected will be used in the framework of the pilot.

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## **I had issues with my internet connection and was not able to submit my application by the deadline. Can I submit after the 3 May 2020?**

No. The deadline for applications is 3 May 2020 at 17:00 CEST (Brussels time) and no extensions will be granted for any reason, unless a significant problem is identified related to the F6S platform that is unrelated to the applicant.

We highly recommend that you submit your application before the indicated deadline.

## **EVALUATION AND AGREEMENT PROCEDURE**

### **I believe there was an error in the evaluation of my application? Can I request for a second evaluation?**

Yes. You can request for a second evaluation on items solely related to the evaluation or eligibility verification process. In such a case, the applicant must prepare a specific request and the evaluation committee will re-evaluate the application. A re-evaluation will only be implemented if there is evidence of a shortcoming that affects the final decision of the application. This means, for example, that a problem relating to one evaluation criterion will not lead to a re-evaluation if an application has failed on another criteria.

### **What are the different evaluation criteria?**

All applications will be evaluated against the following four criteria items: (1) Criterion 1: Concept of the pilot; (2) Criterion 2: Services and support; (3) Criterion 3: Impact; and (4) Criterion 4: Applicant/Consortium.

### **My application scored maximum points (10) on three criteria and five points on another. Is this sufficient to be awarded?**

Although the total score in this case (35 points) is above the minimum threshold (25 points), all criteria items must be scored a minimum of six points to remain valid. Therefore, as one criteria item in this case was scored just five points, which is below the threshold (six points), the application is automatically rejected.

### **My application was awarded. Do I automatically start implementing my pilot?**

No. After applicants are notified of being awarded, the EOSC DIH team will contact awarded applicants to finalise a Service Level Agreement (download template [here](#)). The objective of the

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agreement is to fulfil all legal requirements between the EOSC DIH and awarded applicants. Further information may be requested from applicants as part of this procedure.

It is expected that this agreement preparation phase may take up to two weeks to conclude, after which the awarded applicant can start their pilot.

In case the agreement is not concluded during the defined period, the application may be rejected and the next applicant in the reserve list may be invited to sign an agreement.

## **PILOT IMPLEMENTATION**

### **My application was awarded? Do I get a €10.000 lump sum to use for my pilot?**

No. No direct funds will be made available to any applicant. Applicants will be provided access to the various EOSC DIH services and other technical and business support in the form of a voucher system valued at up to €10.000.

### **My pilot has ended. Are my responsibilities over?**

No. Once your pilot comes to an end, applicants have 30 days to provide a report on addressing the key activities carried out; how the EOSC DIH services had an impact on the applicant/ members of the consortium; EU economic and social impact; a review of the metrics and KPIs with reasoning; obstacles and how they were overcome; and any intended future work based on the outcome of the pilot.